



January 20, 2025

LARGE GROUP LETTER

GROUP NAME
GROUP ADDR1
CITY, STATE ZIP

Dear Group Benefit Manager,

Happy New Year from Blue Cross and Blue Shield of Kansas City (Blue KC). We are writing today to request that you complete an online confirmation of employment status form to coordinate benefits for your Medicare-eligible employees and/or retirees.

In accordance with Medicare law, employment status determines whether Blue KC or Medicare will be required to pay primary. For example, Medicare is primary for your retirees or other individuals who meet all three of these criteria: they no longer actively work for you, they are eligible for Medicare, and they are receiving benefits through your employer plan.

You should notify Blue KC immediately when an employee who is 65 years of age or older retires and is eligible to continue his or her Blue KC group health benefits so that we can process claims in the correct order.

Please complete the online verification form within 15 days. You may be asked to verify this information annually for employees that are new or who turned 65 in the previous year.

You have options for accessing the online form:

1. Scan the QR code
2. Enter one of these URLs into your browser:
 - <https://bit.ly/4219HVK>
 - https://bluekc.az1.qualtrics.com/jfe/form/SV_aa96HeArwkr16Qe



Log in using your Blue KC Group ID: <GROUP ID>

If you'll be completing the form in more than one session, your answers will be saved if you do the following when you return to the form:

- Use the same browser (for example, if you used Google Chrome for your first session, use Google Chrome the next time you access the form).
- Use the same computer.

If you have questions, please contact the Blue KC Medicare Secondary Payor/Coordination of Benefits Unit at 816-395-3877. As always, we look forward to continuing to provide the coverage and service you deserve.

Sincerely,

Blue KC



January 20, 2025

SMALL GROUP LETTER

GROUP NAME
GROUP ADDR1
CITY, STATE ZIP

Dear Group Benefit Manager,

Happy New Year from Blue Cross and Blue Shield of Kansas City (Blue KC). We are writing today to request verification of important information required to continue proper claims payment for your employees who are eligible for Medicare benefits. **Without proper verification of this information, the Medicare primacy for your employees' claims could be impacted.**

Use the link below to complete the online form and confirm the current employment status of your employee(s) and, when applicable, the number of your employees for purposes of coordinating benefits for your Medicare-eligible employees or their Medicare-eligible dependents.

You have options for accessing the online form:

1. Scan the QR code
2. Enter one of these URLs into your browser:
 - <https://bit.ly/3VZ2Vf1>
 - https://bluekc.az1.qualtrics.com/jfe/form/SV_4ZmQRf3L3wPE8tg



Log in using your Blue KC Group ID: <GROUP ID>

If you'll be completing the form in more than one session, your answers will be saved if you do the following when you return to the form:

- Use the same browser (for example, if you used Google Chrome for your first session, use Google Chrome the next time you access the form).
- Use the same computer.

Please complete the online verification form within 15 days. You will be asked to verify this information annually.

If you do not complete the verification, we will be changing the premium rates of Medicare-eligible members when necessary to reflect Blue KC as the primary payer for coverage.

If you have questions, please contact the Blue KC Medicare Secondary Payor/Coordination of Benefits Unit at 816-395-3877. As always, we look forward to continuing to provide the coverage and service you deserve.

Sincerely,

Blue KC